

# Quality Policy



This policy explains how Offshore Construction Associates is committed to delivering Quality services to our Clients.

Our Quality Policy is defined and strongly driven by the following management principles and behaviours:

- Build a mutually profitable relationship with our customers, ensuring their long-term success, through the understanding of their needs and those of their stakeholders.
- Collaborate across project teams to achieve our commitments for quality, cost, and schedule.
- Enhance the systematic research and use of best preventive practices at all levels and ensure reliable risk management.
- Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, and customer surveys.
- Develop staff competencies, creativity, empowerment and accountability through appropriate development programs and show strong management involvement and commitment.

Our Quality Policy is delivered through our Quality Management System. Through this, OCA is committed to meeting all applicable requirements, including those relating to our customers, regulators and stakeholders.

OCA strives to provide its employees and associates with safe, fun and interesting employment. Through the use of these guiding principles, everyone in OCA is accountable for fully satisfying our customers by meeting or exceeding their needs and expectations with best-in-class solutions and services. Our goal is 100% customer satisfaction 100% of the time.

This policy will be updated annually.

A handwritten signature in black ink, appearing to read 'Nick Wordsworth', is positioned above the printed name.

Nick Wordsworth

Founder and Managing Director

January 2022